**Red Dot Launches New Mobile Site Bv Bill Jewell** 

he print edition of the 2014 Red Dot catalog is now shipping. As in previous years, this version has the industry's most comprehensive listing of mobile HVAC units and all-makes parts, as well as the

RedDOT

SELECT A TRUCK MAKE

MASTER PARTS CROSS R

PARTS CATALOG

most complete **OEM-application** and cross-reference sections.

One important new feature is the OR code on the back cover. Scanning the code with your Internetconnected phone or tablet will automatically launch



• Search our entire online catalog of units, system components, all-makes parts, service equipment, and special offers.

- Cross-reference items by truck make and model.
- Cross-reference Red Dot parts by OEM part number.
- Find a distributor by zip code or nearest your current location
- Log in to your distributor page and place orders.

There will always be a place for a printed catalog at the parts counter. But the reality is that people want the ability to search Red Dot for parts when they're not behind the counter or at their desk. Our mobile site is a great way to do it, and I encourage you to try it out and let us know what you think.

Scan the OR code on this page and check out our site for mobile devices. Or visit www.reddotcorp.com on

vour smartphone or mobile browser and set a bookmark. If you have questions, talk to your Red Dot Account Manager.

**FEBRUARY 2014** 

## **Memphis: Stocked With Sanden**

e-advantage

his month we've taken delivery of nearly \$2.5 million worth of popular Sanden compressors at our Memphis distribution center. These units are in stock and are ready to ship directly from our inventory.

We want to be the industry most responsive supplier of Sanden heavyduty compressors. Talk to your Red Dot Account Manager about pricing, guantity breaks, and shipping terms. Line up your orders now.

# **Red Dot** News

# **Order Your** 2014 Catalogs!

Use the order form on page 3.

# **Opening Orders** Due March 31

The deadline for our 2014 Opening Order Program is March 31. Talk to your Red Dot Account Manager about locking in prices, prepaid freight terms, and special pricing on compressors and other components.

### **Get the Latest** "Hot Movers" Flyers

These flyers show the top parts for each brand of truck and drive home the message that you have the compressors, receiver-driers, and other all-makes components necessary to support 100% of a customer's fleet. To download the flyers, log into the dealer site at reddotcorp.com and click on "Literature."



### **SHOP TIPS**

# 50/50? What are the Odds?

A ntifreeze has evolved along with diesel engine technology over the years, but you still need to dilute it with water at a 50/50 concentration. Topping off low coolant with straight water or pure antifreeze can degrade the freeze-point protection and lead to slushing, poor heat transfer, and engine damage.

For those of us in the A/C parts and service business, an improper mix can increase the risk of broken or leaky water valves. At low temperatures, liquid inside the valves will begin to ice up and damage the seals, causing them to leak. Who cares, when it's as cold as it's been? You want water flowing through there and getting hot, right? Well, as temperatures warm up and you want that water valve to close, it might not turn off completely.

This winter, as you're testing coolant mixes, ask drivers if they're having trouble with their heater. You might need to add water valves to the work order.

# **Get Certified**

Winter is a great time for training, and Red Dot can help your technicians get 609-certified. Any technician who opens up a mobile A/C system must be certified in refrigerant recovery and recycling procedures according to Section 609 of the Clean Air Act. It takes just one class to cover proper equipment use and service procedures under Section 609, followed by a 25-question, multiple-choice test. Once you're certified, there's no renewal or re-qualification needed.

If you want to expand the work your technicians can do, or you have customers whose technicians need training, talk to your Red Dot Account Manager about Section 609 certification.

#### SALES

Robert Gardiner – Cell: 206-310-2298 RobertGardiner@RedDotCorp.com

Jeff Engel – Cell: 630-235-1289 JeffEngle@RedDotCorp.com

Robb Morrison – Cell: 770-265-9943 RobbMorrison@RedDotCorp.com

### MARKETING

Bill Jewell – Aftermarket Marketing Manager 206-574-6566 Cell: 206-979-7282 BillJewell@RedDotCorp.com

### **CUSTOMER SERVICE**

Craig Alexandre – 1-866-366-3811 6:30am - 3:15pm Monday - Friday CraigAlexandre@RedDotCorp.com

Rita Jones – 1-800-364-9557 7:00am - 3:45pm Monday - Friday Rita Jones@RedDotCorp.com

### **WARRANTY & PRODUCT SUPPORT**

Frank Burrow – 206-394-3501 Cell: 206-849-8816 8 am–5 pm, Monday–Friday FrankBurrow@RedDotCorp.com

Mark Williams – 206-575-3840 x3339 6:30am–5:15pm, Monday–Thursday MarkWilliams@RedDotCorp.com Jim Slogar – Cell: 216-533-8208 JimSlogar@RedDotCorp.com

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Charles Wilkes – Cell: 904-219-3305 CharlesWilkes@RedDotCorp.com

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Kealy Ny – 1-800-364-2696 7:45am - 4:30pm Monday - Friday KealyNy@RedDotCorp.com

Kristina Wolbeck – 1-800-364-2708 7:45am - 4:30pm Monday - Friday KristinaWolbeck@RedDotCorp.com

Rene Andrews – 206-575-3840, x3632 Warranty Claims Analyst 6:30 – 5:15 ReneAndrews@RedDotCorp.com

Colleen Bowman – 206-575-3840, x3631 6:30am–5:15pm, Monday - Thursday ColleenBowman@RedDotCorp.com

Craig Channer – 206-575-3840, x3633 6:30am–5:15pm, Monday–Thursday CraigChanner@RedDotCorp.com

All times are in the Pacific Time Zone





Red Dot Corporation Sales Bulletin

### Order Your 2014 Catalogs Now!

We are now accepting orders for our **2014 Units and All Makes Replacement Parts Catalog**. Please indicate below how many catalogs you would like to order and we will ship as close to that quantity as possible.

(10 catalogs per case)

Name	
Company Name	
Address	
City/State/Zip	
Number of Catalogs	

#### PLEASE EMAIL or FAX TO

ATTN Leah Sattler EMAIL LeahSattler@reddotcorp.com FAX 1-800-535-6675